

Front Rack on Treadwell Bicycles



STOP RIDING UNTIL YOU HAVE REMOVED THE RACK

- Follow the removal instructions below
- Save all removed rack parts
- After the rack is completely removed, you can keep riding your bicycle
- We are working with government agencies to conduct a recall of the rack and send out improved parts to re-attach it.

At Cannondale, we know our riders demand the highest levels of performance, quality, and safety, and we hold ourselves and Cannondale products to that standard.

We have received a few reports of issues with the bolts that attach the front rack installed on some Cannondale Treadwell bicycles that caused the rack to become detached from the bicycle and abruptly stop the front wheel, creating a fall and injury hazard.

We have elected to conduct a recall of the rack in order to provide riders with a more robust attachment system, which will be installed at no cost by Cannondale dealers. We are working to finalize this improved attachment system and obtain required government approvals.

In the meantime, Cannondale dealers should stop sale of the racks and all Cannondale dealers and riders should remove the rack from any Treadwell bicycles and save all rack parts for later re-attachment. If you have not already registered your bicycle for warranty and recalls, please do so now by downloading the Cannondale Mobile App and just spinning the front wheel to activate the built in Bluetooth wheel sensor and complete the registration, or register on cannondale.com. Once your bicycle has been registered, we will be able to contact you to complete the recall when we receive final government approvals.

It is easy to remove the rack - instructions are included below, and a step by step video is available on the Cannondale Mobile App and cannondale.com

Once the rack is removed, you can keep riding your Treadwell – because nothing beats a bike ride. We'll be in touch as soon as possible to get your rack safely re-attached.

We apologize for this inconvenience and thank you for your patience, and for riding Cannondale.

WARNING

STOP RIDING, REMOVE THE FRONT RACK.
If you ignore this warning you can be seriously injured.

Rack Removal Instructions

The front rack is attached to the bicycle at three places: the fork crown and on both fork legs. **See Figure 1**

You will not have to disassemble the rack.

You may need the following tools:

- 5 mm allen wrench
- 8 mm regular wrench (or adjustable wrench)
- Philips head screwdriver

Please also visit the Recalls & Notices section of cannondale.com for a video of these instructions.

To remove the rack:

1. Lean the seat of the bike against a wall or other stable object, so the bike cannot fall over or move while you are removing the rack.
2. Find the bolts that secure the rack struts to the fork legs, as shown in **Figure 2**.

Use the appropriate tool to turn the bolts counter-clockwise until you can remove the bolt and the washer under it from both fork legs.

3. Find the bolt at the top of the fork that secures the rack bracket, as shown in **Figure 3**.

Use the appropriate tool to turn the bolt counter-clockwise until you can remove the bolt and the washer under it.

When this bolt has been removed, lift the rack up and forward to remove it.

4. Store the removed rack for later re-installation by a Cannondale dealer, once we have received governmental approvals to conduct a recall to replace the rack mounting hardware.

